

Discharge Medicines Service (DMS)

Any Queries? Contact RHH with ward details on discharge

 dgft.rhhpharmacy@nhs.net
 **01384 244031**

Delivery is in 3 stages. You may deliver all or part of the 3 stages, funding is per stage. If you complete all three parts of the DMS referral the service fee is £35

Stage One

<p><i>A discharge referral is received by pharmacy</i></p> <p><i>Fee £12</i></p> <p><i>Time- Within 72 hrs (3 working days)</i></p> <p><i>Who? – Pharmacist/ Pharmacy technician (except *- pharmacist only)</i></p>	PROCESS	<input checked="" type="checkbox"/>
	Check clinical information and actions. Details of what to look for are outlined in the DMS toolkit *	
	Compare the discharge medicines to pre-admission medicines- Are there any changes?	
	Where necessary, raise any issues identified with the hospital or GP surgery	
	Make appropriate notes on the PMR or other appropriate record to conduct Stages 2 and 3, when the first prescription is received or at first contact with the patient/carer	
Check any outstanding prescriptions awaiting collection- Are they still appropriate? If eRD the GP surgery may need to cancel and issue new eRD scripts		

Stage Two

<p><i>The first prescription is received by the pharmacy following discharge</i></p> <p><i>Fee £11</i></p> <p><i>Time- One week to one-month post-discharge</i></p> <p><i>Who? - Pharmacist/ Pharmacy technician</i></p>	PROCESS	<input checked="" type="checkbox"/>
	Check medicines prescribed post-discharge take account of the changes made	
	Any discrepancies, resolve them with the GP practice. The GP practice may want to provide a Structured Medication Review	
Make appropriate notes on the patient PMR or other appropriate record		

Stage Three

<p><i>Check of the patient's understanding of their new medicines' regimen</i></p> <p><i>Fee £12</i></p> <p><i>Time- When the first post-discharge prescription is received</i></p> <p><i>Who? – Pharmacist/ Pharmacy technician</i></p>	PROCESS	<input checked="" type="checkbox"/>
	Check their (patient or carer) understanding of what medicines they should now be taking/using, when they should be taking/using and any other relevant advice to support medicines taking/use	
	This confidential discussion can be provided either in consultation room or by telephone/ video consultation	
	Information that would be of value to the GP practice or PCN pharmacist should be communicated securely	
	Offer to dispose of any medicines that are no longer required, to avoid potential confusion and prevent an adverse event	
	Make appropriate notes on the PMR and/or other appropriate record	
	Where appropriate, other services can also be provided e.g., New Medicine Service	

Claim for service delivery- *Submit claim on MYS along with Summary Data- Monthly on MYS*