

Date Time	Monday February 12 th . 2024, 7.30pm	Chair	Scot Taylor (Mob: 07851 263126) (scot.taylor1@boots.co.uk)
Venue	Zoom	Chief Officer	Stephen Noble (Mob: 07856 309573) (ceo@dudleylpc.org)
Present	Stephen Noble (SN) Michelle Dyoss (MD) Abul Kashem (AK)	Amjid Iqbal (AI) Rifat Asghar-Hussain (RA) Olutayo Arikawe (OA)	Salman Ahmad (SA) Shamil Patel (SP) Richard Smith (RS)

Details

Open section	<ol style="list-style-type: none"> 1. Welcome, apologies and Declarations of Interest (SN) <ul style="list-style-type: none"> ○ Apologies from Scot Taylor, Nick Holden, and Jayne Robinson 2. Dudley-based Foundation Trainees Update (Sarah Baig) <ul style="list-style-type: none"> ○ SB gave a presentation to the committee around setting up registers for IPs, DPPs, and the potential to set up training for Foundation pharmacists and DPPs. SN suggested that her proposals be looked at further offline but within the month's end. 3. Minutes of last meeting (ST) <ul style="list-style-type: none"> ○ The minutes were read and approved. Actions were confirmed as completed.
Action Points	<ul style="list-style-type: none"> ● SN to liaise with SB on developing her Dudley-based proposals
	<ol style="list-style-type: none"> 4. Finance, accounts, and budgeting. <ul style="list-style-type: none"> ○ There were no updates available to the committee
Action Points	<ul style="list-style-type: none"> ● There were no action points
	<ol style="list-style-type: none"> 5. CPDO update (MD) <ul style="list-style-type: none"> ○ Services Smoking Cessation advanced service- Met with Dan Attry, CSU and RHH. 9 (10) pharmacies now providing. 239 pharmacies referral. Request for more pharmacies to provide. ○ Pharmacy First Supported with queries. Jayne and MD have been looking at promotional resources. ○ Campaigns/Signposting Sent details regarding new ABL services and reported back regarding smoking cessation. Bags for Breast Screening campaign designed and now with printers. Support for Lung Health Checks programme (https://www.nhs.uk/conditions/lung-health-checks/)
Action Points	<ul style="list-style-type: none"> ● MD/JR/SN to look at Pharmacy first poster for printing, to include gender/age range per condition
	<ol style="list-style-type: none"> 6. LSO update (SN) <ul style="list-style-type: none"> ○ Pharmacy First Training Support: Collaborated with RS to assist pharmacists unable to secure spots in Pharmacy First training on Jan. 21. Utilized WhatsApp and phone calls effectively. Majority now booked for the Feb. 11 session, with the remaining few scheduled for the Albion ground in March. ○ Store Confirmation and Challenges: Contacted stores to confirm implementation of the new service. Some pharmacies still lack Otoscopes. Varied response in terms of customer footfall on first day of the service. ○ GP Practice and Patient Directing: Some GP practices directed patients to pharmacies, causing initial issues. Instances of patients seeking antibiotics for children without the child being present.

- **Pharmacy First Promotion:**
Some stores requested posters for Pharmacy First after seeing them in other areas. Requested age-appropriate details for conditions due to ineligible walk-in patients.
- **Introduction and Support for Pharmacies:**
Introduced LPC and self to new pharmacist 'Debra' at Wychbury. Positive visit, good relationship with neighbouring GP practice. Provided information on service prices, posters, and shared measles posters. Debra joined the WhatsApp group.
- **Dudley Wood and Stepping Stones:**
Resolved earlier problems with training for these pharmacies.
- **Moss Grove (Jhoots) Update:**
New locum 'Nancy' attended January training, equipped with her own Otoscope. Joined WhatsApp group and expressed eagerness for additional training. Phone line established, but at the time of visit, it was dial-out only.
- **Chlamydia Kits and Brook Order:**
Ordered 20 Chlamydia kits from Brook to replenish stock for requesting stores. Despite a three-week wait, the order has not been fulfilled. Recognized Brook's busyness but emphasized the urgency, especially during Valentine's week. Plans to try again next week for a better result. Boots Market Place Dudley noted an increase in interest in the Chlamydia kit service.

- 7. PISO update (RS)**
- **Discharge Medicines Service:**
January meeting cancelled due to apologies. Improvement in figures, with only 29 referrals not actioned, representing 37% of total outstanding for the hospital. 5 contractors with more than 2 referrals not actioned were contacted to address the situation.
- **Hypertension Case Finding Service:**
No report available currently.
- **Oral Contraception Service:**
Contractors offering Tier 1 service reminded to sign up for the new advanced service by 29/2/24, or the service will cease.
- **Pharmacy First Service:**
CPPE training on January 21st, followed by a successful launch on January 31st. IT platform readiness was a concern, but most contractors were able to commence service delivery. Some media interest increased public awareness but led to misunderstandings about pharmacist roles. Limited activity so far, with walk-in patients and sporadic referrals from GP Practices. Communication challenges between pharmacies and GP Practices, with some lacking formal refer-back mechanisms. Presented to PCN Lead Pharmacists meeting to inform about pharmacies delivering the service and discuss initial concerns. Attending Pharmacy First Implementation Steering group meeting to provide feedback.
- **General:**
CPPE training dates in February and March to ensure widespread colleague training. Efforts from officers to support the successful launch of the Pharmacy First Service.

**Action
Points**

- **There were no action points**

- 8. Chief Officer update (SN)**
- **Pharmacy First:**

	<p><i>Sessions so far very well received, especially the LPC services session. Two more sessions booked for March at WBA ground. Looking at possibility of sessions in August for newly qualified. Still awaiting final promotional package. No initial problems from contractors, apart from IT glitches</i></p> <ul style="list-style-type: none"> ○ <i>LPC Governance Sub-committee</i> <p><i>Proposed documents and makeup of sub-committee to be looked at prior to March meeting.</i></p> <ul style="list-style-type: none"> ○ <i>Medicines Safety Network Member MoU available in Drive for anyone keen on applying.</i> ○ <i>Recognition of Excellence Awards 2024- also in Drive for nominations</i> ○ <i>IP Pathfinder</i> <p><i>BC ICB had previously re-purposed the funding for the IP Pathfinder Programme (i.e. clawed back money not already spent), which meant the Programme was stalled and at risk. Dan Attry advised all 4 sites to continue with preparation until we hear for definite that we must stop. Internal negotiations have resulted in some of the funding being realised, enabling us to pay for key elements of the Programme (e.g. digital – PharmOutcomes consultation platform for the pharmacies to use) and to get us to April, when new funding for 2024/25 becomes available. Delays to the EPS solution (Cleo Solo) which has been purchased by NHSE to issue electronic prescriptions and must be used by all Pathfinder sites. This means that roll-out of Programme will now be Spring/early Summer.</i></p> <ul style="list-style-type: none"> ○ <i>Foundation Trainee Pharmacist Programme 2025/26 – Oriel</i> <p><i>Remainder to employers to register on Oriel if they wish to take on a Trainee Pharmacist in 2025/26 by 1st March. Details have gone out in emails from NHSE and were in the last two community pharmacy newsletters.</i></p> <ul style="list-style-type: none"> ○ <i>Dan Attry leaves his CPCL role at the end of March. Funding has been found to continue it for a further 12 months from April 1st. Vacancy has gone out via NHS Jobs</i>
<p>Action Points</p>	<ul style="list-style-type: none"> ● Committee to review governance documents prior to March meeting
	<p>9. Committee meetings</p> <p>Contract applications (SN)</p> <ul style="list-style-type: none"> ○ <i>Well Northway (from Jan. 31st.)</i> ○ <i>Swinford Pharmacy (minor relocation to 154 Hagley Road)</i> ○ <i>Needle-exchange withdrawal from Boots Stourbridge and amendment of hours to Eggingtons, Gornal</i>
<p>Action Points</p>	<ul style="list-style-type: none"> ● There were no action points
	<p>10. AOB</p> <ul style="list-style-type: none"> ○ <i>OA asked the committee to review the decision previously taken on VirtualOutcomes. She felt it was a valuable training resource for pharmacists as well as other pharmacy staff.</i> ○ <i>RA commented on SN's Pharmacy First funding statement, saying that it went nowhere near making up money lost from dispensing. She mentioned the costs of staffing and the discount deduction scheme being just two contributory factors and asked for more to be done with Community Pharmacy England.</i>
<p>Action Points</p>	<ul style="list-style-type: none"> ● SN to explore funding for reintroducing VirtualOutcomes. ● SN to press CPE at every opportunity on progress of funding
	<p>11. Details of next meeting</p> <ul style="list-style-type: none"> ○ Monday March 11th. 2024 at Beefeater, Kingswinford



**Community
Pharmacy**
Dudley



*Signed
by the
Chair*
